

Eighth Annual Benchmarking Study of Electronic Discovery Practices for Government Agencies

Internal eDiscovery systems and processes continue to challenge government agencies. For the third year in a row, government agencies have indicated that their biggest hurdle with regard to handling, processing, reviewing or producing electronically stored information (ESI) is their own internal systems and processes. This year, 43% of respondents indicated it was their toughest challenge — up 17% from last year. Agencies must institute effective practices for people, process and tools for efficient and cost-effective eDiscovery.

